

Log Lighter Sales, Inc. Terms and Conditions

January 2023

Payment Terms:

Net 30 day terms from the date of the invoice are available to approved credit lines unless otherwise specified. Remittance address is 121 Bells Ferry Lane, Marietta, GA, 30066. Any invoice not paid within 15 days will be considered delinquent. Accounts with delinquent balances will be placed on hold until the delinquent invoices are paid in full. Past due balances will be subject to a monthly late charge of 1.5% assessed on the first of each month.

Log Lighter Sales' standard credit application and information release authorization forms may be obtained at www.loglightersales.com — or by calling our office at 770-428-2134.

Excessive past due balances may result in the suspension of credit terms.

All customers will be assessed a \$50.00 fee for each check returned for insufficient funds (NSF). Customers with two or more NSF checks within a 12 month period not only will be subject to suspension of credit terms, but future purchases must be made with cash in advance or credit card.

Prices:

All prices are subject to change without notice.

Minimum Order:

We have no minimum order requirements.

Shipping Terms:

Shipping and handling charges are applied to invoices, as appropriate. Shipping terms are FOB our warehouse dock in Marietta, GA, 30066. Title and risk of loss of goods becomes your responsibility upon our delivery of your order to the common carrier. All prepaid shipments will be made via the common carrier of our choice. Payment for shipments via carriers you request will not be prepaid.

Local deliveries are subject to a delivery fee of \$50.00.

Return Policy:

We do not accept returns on the following:

- * Gas logs or fireplaces that have been taken from its original packaging and installed.
- * Mantels, cabinets, or shelves built to your custom design or specifications

We accept returned goods for credit provided the goods are returned in its original carton/package, accompanied by a packing slip, an LLS provided returned goods authorization (RGA) number, or letter containing the following:

- * The name of the Log Lighter Sales, Inc. manager who authorized the return,
- * A list of the items being returned,
- * A stated reason why the materials are being returned, and
- * A copy of the original invoice.

No returns are accepted on materials invoiced over 30 days. All returns will receive a credit to account or credit card (if purchased by credit card). All returns are subject to a 20% restocking fee. We do not issue checks for credit balances.

Claims:

All claims on order errors and shortages must be made in writing by letter or email within ten (10) days of invoice date.

Disclaimers:

Log Lighter Sales, Inc. reserves the right to make changes and improvements to its products without assuming responsibility for replacing or changing like merchandise previously sold. Log Lighter Sales, Inc. also reserves the right to discontinue products at any time without notice.

All log lighter and mantel marketing literature and photographs displayed in this catalog are the sole property of Log Lighter Sales and may not be duplicated or reproduced without express written consent of Log Lighter Sales, Inc.

Product Usage Disclaimer:

All products sold by Log Lighter Sales, Inc. must be used in accordance with the products' intended purpose. Products not used in accordance with the products' function and capacity or not installed by a professional according to local codes are the sole responsibility of the purchaser. Log Lighter Sales, Inc. assumes no responsibility for faulty installation or improper product use.